

Seasonal Customer Service/Wine Sales Associate needed at Domaine Carneros!

Thursday-Monday ~ 8:30am-5:00pm

Do you LOVE talking on the phone? Do you often brag about your amazing aptitude for resolving issues that arise? Are you excellent at Customer Service and want to work with an amazingly friendly and devoted team? Yes?! Then this is the job for you!!

The role of Customer Service/Wine Sales Associate is key to maintaining excellence in our relationships with our current and new wine club members. This position is located in our “call center” and provides impeccable service through telephone and electronic communication. Some of the primary role responsibilities include: responding to incoming sales calls from internet customers, inputting and updating member and customer information within our database, processing transactions and supporting the Wine Club Manager in member retention and membership growth.

This position requires a minimum of 2 years' experience working in a customer service or sales environment, ability to verbally communicate professionally and effectively, and superb attention to detail in data entry. Prior winery experience with an in depth knowledge of wines and attractions throughout Napa and Sonoma Valley is desired.

This position is seasonal and will end at the end of December. So if you are looking for a seasonal role and want to join a Company that is committed to their employees and a team that is hardworking, dedicated and fun, then apply NOW by sending your resume to resume@domainecarneros.com

